



wellPORTAL Primary Care Network
Where Patients Come First

Prominence[®]
Health Plan

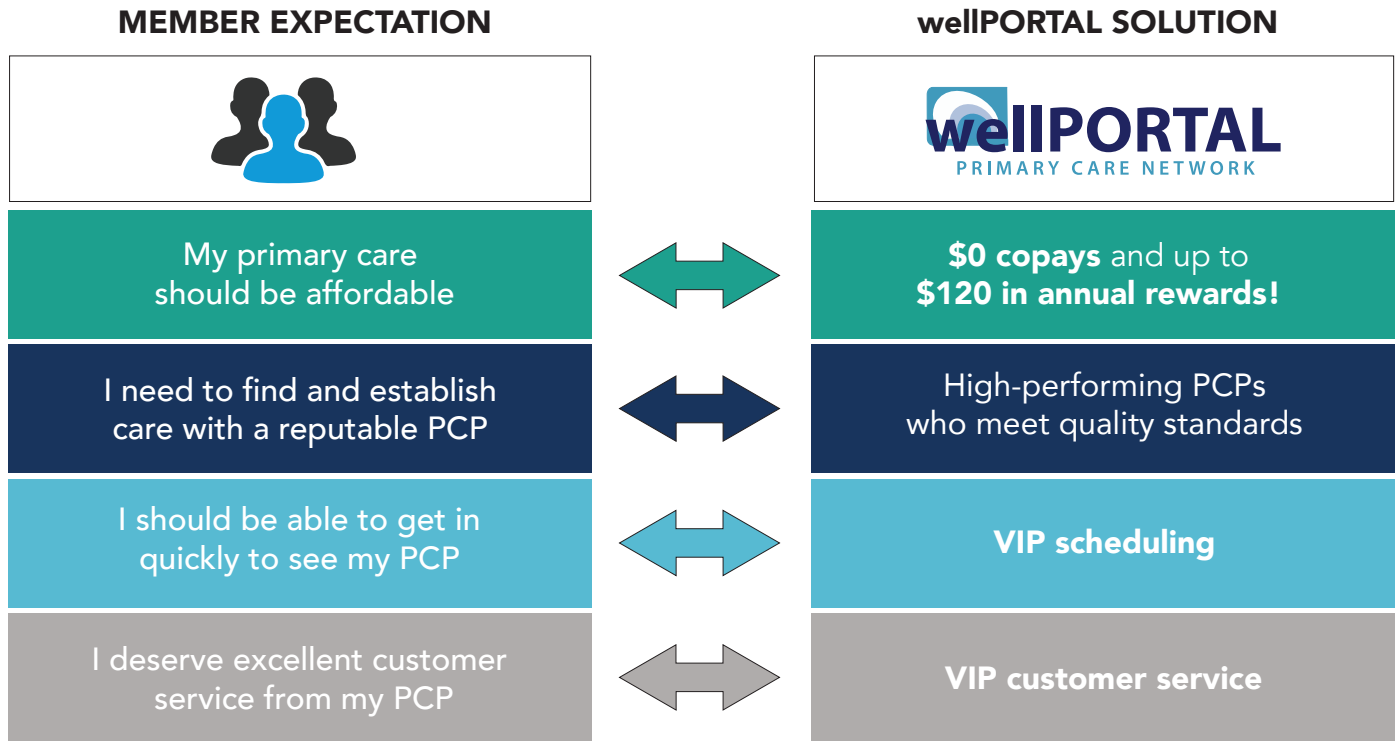
wellPORTAL
PRIMARY CARE NETWORK

www.yourwellportal.com/login
wellPORTAL VIP Line | 844-508-5558

REV JAN23

You Have Access to wellPORTAL Primary Care for a \$0 Copay

wellPORTAL is a network of primary care providers (PCPs) available to Prominence members in southern Nevada that includes access to the region's top doctors, VIP customer service and patient rewards for engaging in your healthcare. Office visits are a \$0 copay.



ACCESS TO TOP DOCTORS

wellPORTAL PCPs are held to strict standards for:



PATIENT SATISFACTION



QUALITY OF CARE



PRACTICE EFFICIENCY

VIP CUSTOMER SERVICE

Using a wellPORTAL PCP entitles you to:



VIP PHONE LINE to easily schedule appointments and contact your PCP



SAME DAY VISITS WHEN YOU'RE SICK if you call before 10 AM



ON-TIME APPOINTMENTS
See your PCP within 15 minutes of your scheduled appointment

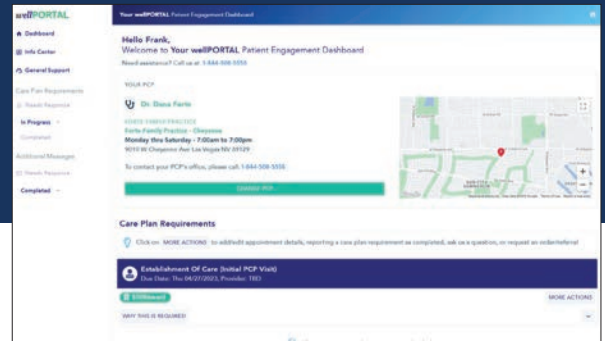
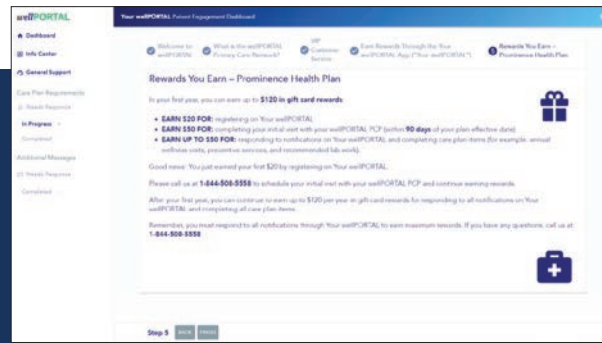


Members must call the VIP phone line (844-508-5558) to ensure VIP scheduling and customer service.

YOURWELLPORTAL.COM

Earn rewards through the Your **wellPORTAL** website – www.yourwellportal.com.

Once you are a registered user, the site will send notifications to remind you of important healthcare activities like annual wellness visits, lab work and preventive screenings. You can earn gift card rewards by responding to these notifications and completing the required activities (see back page for more).

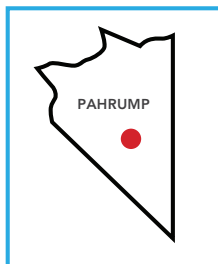
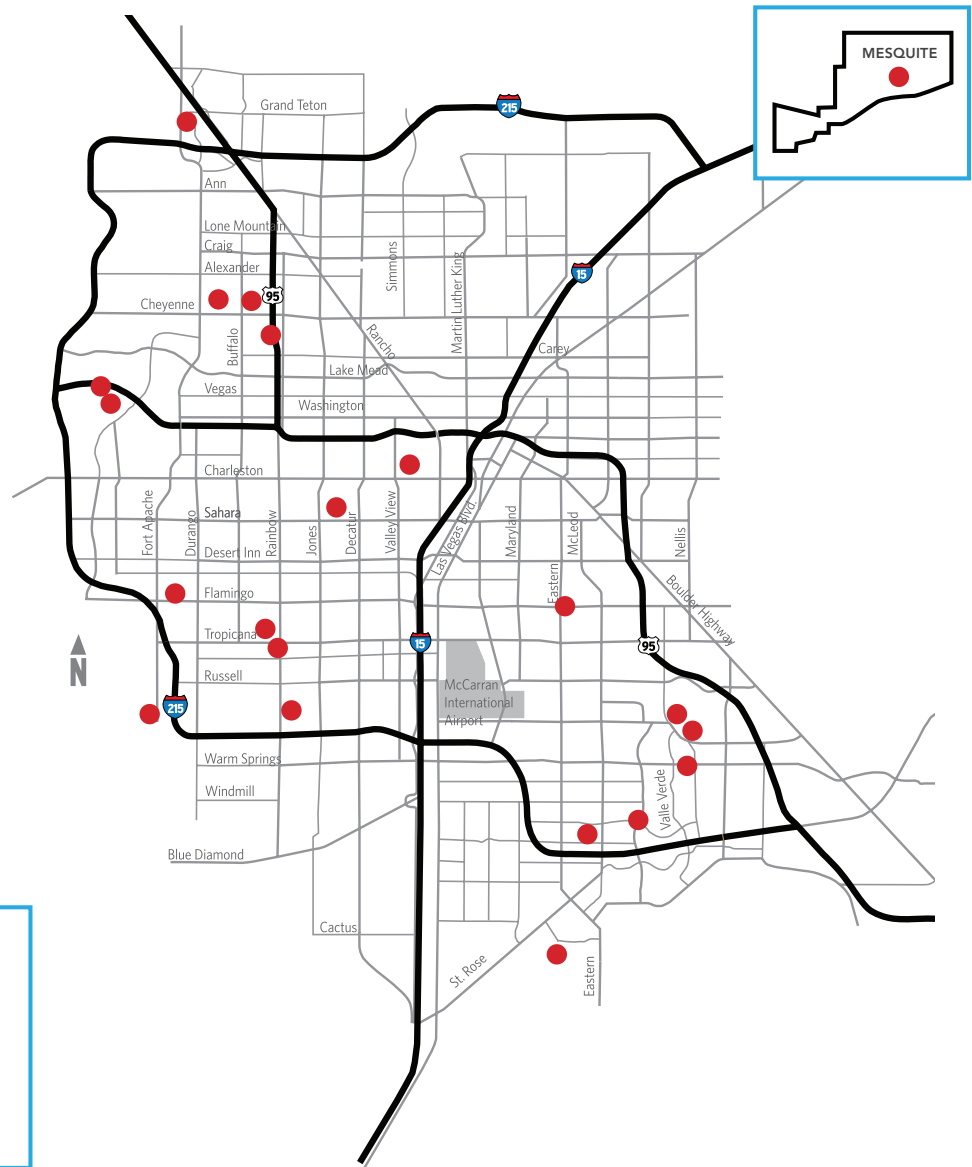


Call the **wellPORTAL VIP LINE**

(1-844-508-5558)

to contact your **wellPORTAL** PCP for help with all your primary care needs, including: **electing a PCP**, **scheduling appointments**, **prescription refills** and **referrals**

For the most current list of participating **wellPORTAL** providers and office locations, visit wellportal.com/prominence



Earn Cash for Getting the Care You Need!

Staying on top of your health is important, and now you can **earn gift card rewards** for being involved.



Register for the web-based wellPORTAL app and **EARN \$20!**

Visit www.yourwellportal.com/login or if you need to talk to someone, you can call the dedicated **Prominence wellPORTAL VIP** phone line at 844-508-5558.

Earn up to **\$120 each year** for completing a combination of the following healthcare activities

Complete an initial visit with a wellPORTAL PCP and respond to a Patient Satisfaction Survey within 90 days of your health plan effective date*	✓	EARN \$50
Complete an Annual Wellness Visit with your wellPORTAL PCP	✓	EARN \$50
Complete lab work recommended by your wellPORTAL PCP	✓	EARN \$25 for each lab test
Complete preventive care recommendations like colon cancer or breast cancer screenings	✓	EARN \$25 for each preventive care recommendation
Respond to at least 75% of your notifications on www.yourwellportal.com	✓	EARN \$50

Member incentives are available to Prominence Health Plan members age 18 and older.

Members must register for the wellPORTAL web app (www.yourwellportal.com/login) and respond to notifications to earn the gift card incentives.

* Indicates reward available only within Year 1

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